

# **SHEPHERDS** **OF GOOD** **HOPE**



**THERE'S HOPE HERE**



# OUR HISTORY

- 1983- soup kitchen began in basement of St. Brigid's church
- Emergency shelter soon followed at the old St. Brigid's school at 233 Murray Street.
- 2001- the shelter moved to its current location at 256 King Edward Ave.

## OUR VISION

Homes for All. Community for All. Hope for All.

## OUR MISSION

Shepherds of Good Hope fosters hope and reduces harm in Ottawa by supporting our homeless and most vulnerable citizens. We provide specialized services, programs and partnerships that address challenges with mental health, addictions, and trauma.



# SHELTER PROGRAMS

## WOMEN'S TRANSITIONAL SHELTER

- 68-bed shelter supporting homeless women and gender-diverse adults, 18+
- Case management and shelter diversion services

## MEN'S TRANSITIONAL SHELTER

- 102-bed shelter supporting homeless men and gender-diverse adults, 18+
- COVID changes- relocations to physical distancing centres



# SPECIALIZED SHELTER PROGRAMS

## TRANSITIONAL EMERGENCY SHELTER PROGRAM

- 58-bed program supporting chronically homeless individuals with complex needs
- Emergency services in the city drop off clients instead of taking them to jail or to hospital

## MANAGED ALCOHOL PROGRAM

- 24-bed innovative harm-reduction program for alcohol-dependent, chronically-homeless individuals
- Interdisciplinary team with Ottawa Inner City Health and Carefor



# THE TRAILER

## (SUPERVISED CONSUMPTION AND TREATMENT SERVICE)

- Response to the opioid crisis. Opened in Nov. 2017
- Harm reduction services offered including safer drug use through monitoring and tailored, supportive health services
- Open 24/7 – 365 days of the year
- Recently moved indoors to basement of 256 King Edward Ave
- Enhanced space- more injection booths, space for monitoring and clinical services







# SOUP KITCHEN & EVENING DROP-IN

- Volunteers assist staff with cooking meals for all of the shelter programs and community
- Over 350,000 meals are served each year
- Drop-in from 5:30-9:00PM each night
- Provides soup, sandwiches and a place to socialize
- A number of activities hosted almost every night

# SUPPORTIVE HOUSING

## ST. ANDREW'S RESIDENCE

- 35-unit apartment-style residence in downtown

## HOPE LIVING

- 93-bed facility in Kanata- primarily seniors

## THE OAKS

- 55 room facility in Carlington- primarily  
Managed Alcohol program & Aging at Home

## 765 MONTREAL ROAD

- 42-unit apartment-style residence in East End
- Occupancy planned for early 2021- directly from  
shelter and the streets





# CURRENT CHALLENGES

- 3 crises:
  - Opiate crisis
  - Housing and Homelessness State of Emergency
  - COVID-19 pandemic
- Lack of low-barrier drop in spaces where people can go during the day
- Aging soup kitchen- safety concerns
- Shelter overcrowding- full or in overflow every night prior to pandemic- need permanent homes





# 216 MURRAY: **FLOOR PLAN**

- **1<sup>st</sup> floor (street level):** 16 hour/day low barrier drop in centre
- **2<sup>nd</sup> floor:** kitchen and dining area
- **3<sup>rd</sup> floor and up:** 30-48 units of affordable supportive housing
  - Microsuites
  - Modular or panelized housing
- **Timeline:** Goal is to complete by this time next year



# SERVICES AVAILABLE

- A welcoming space with food and resources for anyone in the community who need it
- Recreational and life skills programming- many opportunities for innovative partnerships
- Independent housing units (microsuites) with access to supports at all times
- Staffed 24/7 by SGH with support from Ottawa Inner City Health
- 24/7 security based in this building- control access to housing, prevent home takeovers, respond to any issues, etc.



# PROSPECTIVE RESIDENTS

- Selected alongside City of Ottawa
- Priority populations- Indigenous and women
- Chronically homeless- in shelter or on streets
- Will still have access to supports of SGH but with dignity and stability of a unit of their own
- May then choose to move on to independent housing, other supportive housing options within SGH or may choose to stay

# THANK YOU!

SHEPHERDS OF GOOD HOPE  
LES BERGERS DE L'ESPOIR

233, RUE MURRAY STREET  
OTTAWA ONTARIO K1N 5M9

SGHOTTAWA.COM  
613-789-8210



# QUESTIONS?

**Caroline Cox**

**Senior Manager, Communications**

**[ccox@sghottawa.com](mailto:ccox@sghottawa.com)**

**613 789 8210**

**Deirdre Freiheit**

**President & CEO**

**[dfreiheit@sghottawa.com](mailto:dfreiheit@sghottawa.com)**

**613 789 8210**